

# Student Support Services Academic Peer Tutor Application

Thank you for your interest in working as an SSS Academic Peer Tutor at Highland Community College. To be considered for this position, please read the full job description below, complete this Application in its entirety, and submit the following Application Materials to Amber Hutfles, SSS Director, by email to ahutfles@highlandcc.edu or in person to Student Support Services located on the 2<sup>nd</sup> floor of Irvin Hall.

#### **Complete Application Materials**

- ✓ Student Support Services Academic Peer Tutor Application
- ✓ Unofficial HCC transcript (or high school transcript if you are an incoming HCC Freshman)
- ✓ Upcoming semester schedule showing class days and times
- ✓ Resume

If you have any questions, email ahutfles@highlandcc.edu, call 785-442-6110, or stop by Student Support Services.

## Overview of Position

The SSS Academic Peer Tutor is responsible for providing exceptional customer service by greeting, welcoming, and assisting Highland Community College students with their academic needs. This can include, but is not limited to, assisting students with homework assignments, studying for tests, providing additional instruction of concepts taught in class, and assisting students with computer usage. The SSS Academic Peer Tutor is required to participate in professional development as assigned.

# Primary Responsibilities

- Greet and welcome students who need assistance
- Assist students with their academic and computer needs (i.e., MyHCC and Canvas)
- Tutor a variety of subject areas
- Hold study groups as assigned
- Provide general information about Highland Community College policies and procedures
- Maintain confidentiality of all students who utilize Student Support Services
- Maintain a professional work and study environment
- Assist students with photocopy needs
- Compete professional development as assigned by SSS Retention and Tutor Coordinator
- Maintain cleanliness and organization in the Student Support Services offices
- Ensure students check-in and check-out on ipad when tutored
- Accurately log tutor/student interactions as assigned, including tutor hours worked
- Attend all meetings/trainings and work all scheduled hours, requiring some weekend and evening hours
- Promote opportunities with Student Support Services to students
- Assist Student Support Services staff with all other duties as assigned (i.e., maintaining bulletin boards, processing college information, organizing binders)

#### Qualifications

SSS Academic Peer Tutor applicants must have a 3.00 GPA with all A's and B's in classes they are approved to tutor.

#### Abilities and Skills

- Ability to work with a wide range of students, faculty, and administrators
- Ability to work with Zoom, a web-conferencing software to offer tutoring to distance students
- Exemplary customer service skills
- Ability to organize, plan, and deliver study sessions
- Service oriented, positive attitude when interacting with students, faculty, and community people who interact with Highland Community College
- Maintain a 3.0 overall GPA, and a good understanding of college level academics

## Required Hours and Training Sessions

This is a part-time student employment position. Hours range from 7-20 hours per week. Weekend hours may be required. Academic tutors will have required training sessions at the beginning of the Fall and Spring Semester.

# **SSS Academic Peer Tutor Application**

Please answer all questions to the best of your knowledge. Full name \_\_\_\_\_\_ Date of birth: \_\_\_\_\_ Permanent street address: The permanent address refers to your home address, not your commuter/on-campus address. Country: City, State, Zip: 
 Cell phone number:
 \_\_\_\_\_\_

 Email:
 \_\_\_\_\_\_
 Availability to work (when not scheduled for class/practices) between 9 am - 9 pm: Sunday: \_\_\_\_\_ Wednesday: \_\_\_\_\_ Monday: Thursday: Tuesday: \_\_\_\_\_ Friday: \_\_\_\_ Preferred number of weekly hours: \_\_\_\_\_ Date available to start: \_\_\_\_\_ Current student status (circle one): High school student HCC student Are you currently a member of Student Support Services (SSS)? Yes Please write a short statement explaining why you are interested in being an SSS Academic Peer Tutor. You may discuss qualifications, talents, previous experiences, and future goals.

For high school students, on	
HS GPA: Int	tended field of study:
For HCC students, only:	
Current HCC GPA:	Field of study:
Federal Work Study eligibility is de	Eligible for Federal Work Study? Yes No etermined after you submit your FAFSA. If you are unsure whether or not you are ease see the HCC Financial Aid office.
Credit hours this semester:	Expected graduation date:
References	
High School Students: Please list tv	vo references whom you are not related to.
	culty that would recommend you for this position and have HCC Faculty complete d on SSS Website and email to ahutfles@highlandcc.edu
	culty that would recommend you for this position and have HCC Faculty complete
Tutor Recommendation form foun Reference 1:	culty that would recommend you for this position and have HCC Faculty complete
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Tutor Recommendation form foun Reference 1:  Name: Email address: Reference 2:  Name: Email address:  Please list three HCC Faculty have HCC Faculty complete a	culty that would recommend you for this position and have HCC Faculty complete d on SSS Website and email to ahutfles@highlandcc.edu  Relationship to you: Phone number: Relationship to you: Phone number: that would recommend you for this position (name and position) and

Thank you for completing this application. Please submit <u>all</u> application materials to Amber Hutfles at <u>ahutfles@highlandcc.edu</u> or in person at the Student Support Services office. We will be in touch soon regarding this opportunity!