

# Highland Community College and Learning House

A Successful Partnership

June 4, 2015

# Who We Are – HCC Online

- Partnered with Learning House March 2007
- Launched Online Program Fall 2007
- Offer Online and Hybrid Courses
- Team Positions
  - Director
  - Office Assistant
  - Student Account Specialist (part time/shared position)
  - Technical Specialist (part time/shared position)
  - Plus support from campus offices & regional sites

# What We Offer – HCC Online

- Degrees
  - AA, AS, AGS
  - AAS
    - Accounting
    - Business Administration
    - Criminal Justice
    - Medical Coding
    - Personal Fitness Trainer
    - Risk Management
- General Education Courses

# Online Program Growth

- Year 2007-2008
  - 4200 Credit Hours Generated
- Year 2014-2015
  - 17500+ Credit Hours Generated
    - 436 Sections Offered
    - 175+ Different Classes
    - 120+ Instructors

# Who We Are – Learning House

- Based in Louisville, Kentucky
- Founded 2001
- Approximately 75 Partner Institutions
- 20,000+ Students
- 7,500 Courses
- More than 200 Degree Programs
- 260+ employees

# Learning House Mission

Learning House helps colleges and universities remain relevant in a highly competitive and dynamic market.

From student inquiry to graduation day, Learning House bolsters and amplifies the online learning efforts of colleges and universities through customized services.

# HCC Partnership Services

- Learning Management System (LMS)
- Course Design/Curriculum Services
- 24/7 Faculty and Technical Support
- Professional Development/Training
- Marketing\*
- Consulting Services





# **Learning Management System (LMS)**



# Learning Management System



[HCC Portal](#)

- UAT
- Latest Supported Version
- Full Backup Services
- Reporting
- Cloud-Based Infrastructure



# Collaborating with Course Writers

Curriculum Services and Course Development Processes

# Course Development Team



Faculty Member



Course Designer



Instructional Media Specialist

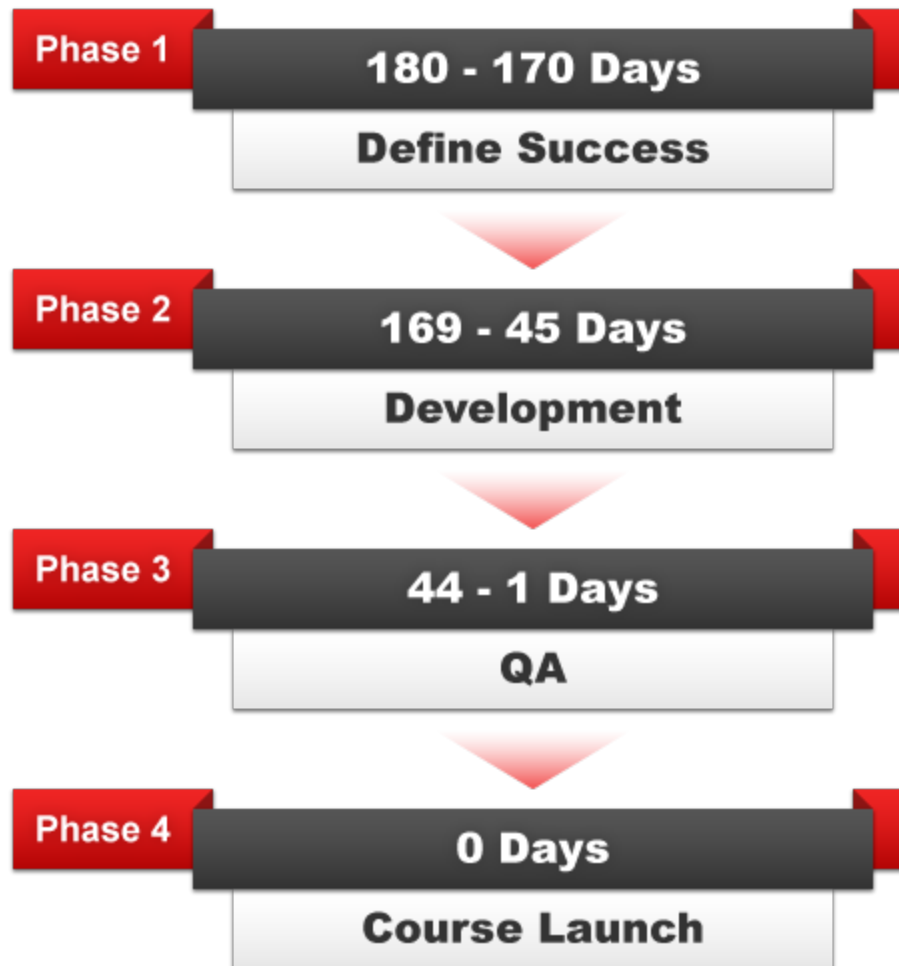


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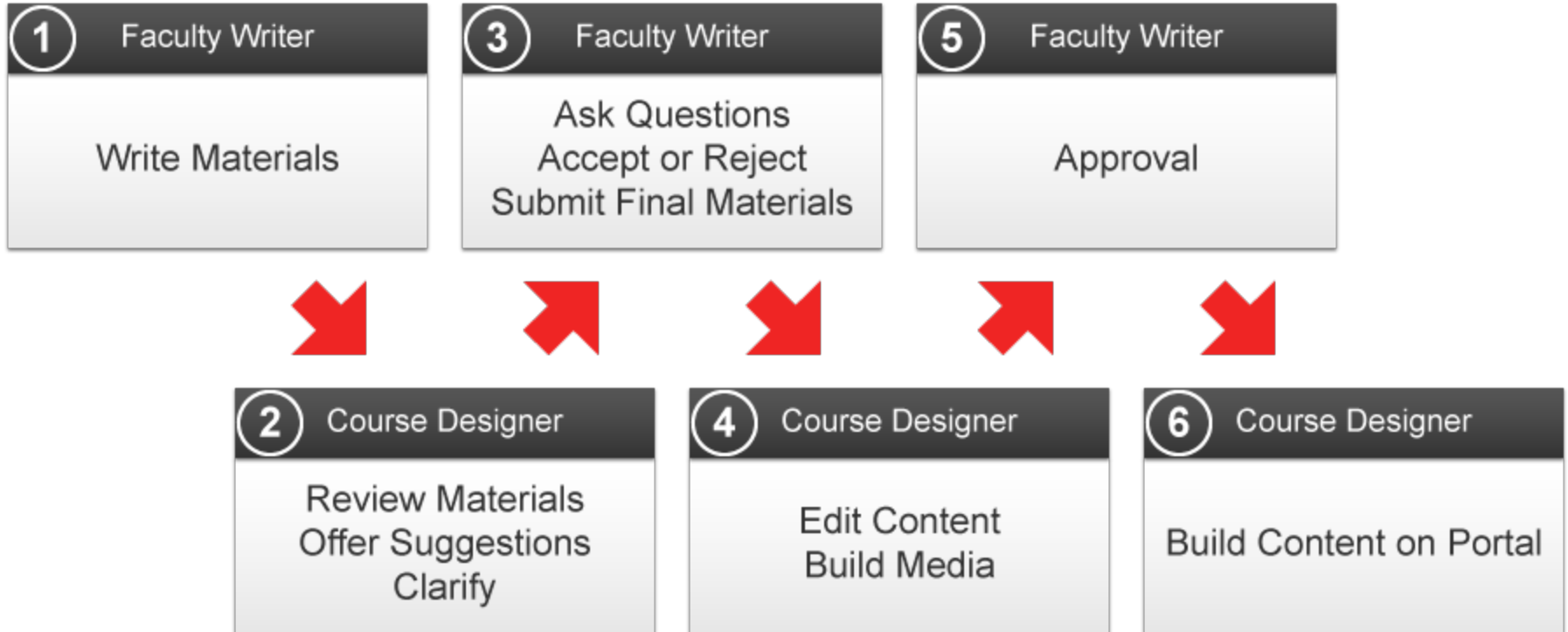
Faculty Support Specialist

# Course Development Process



# Time to Get to Work

*169-45 Days until Course Launch*



# Quality Assurance



## Quality Review Form

### Level 1 (0-27%)

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### Level 2 (28-54%)

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### Level 3 (55-74%)

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### Level 4 (75-89%)

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### Level 5 (90-100%)

- Course meets all Section 508 standards for accessibility.
- Course provides equal alternatives to learning resources published in Web standard formats.
- Syllabus includes all applicable institutional policies (e.g. academic honesty, students with disabilities).
- Every activity that is graded includes a rubric (stated in course materials or within each activity).
- Every lesson includes practice activities.



# **Faculty & Technical Support**

# Faculty Support Specialist

- Course Duplication
- Course Customization
- Format & Upload Materials
- Exam Upload/Setup Assistance
- Pre-Launch Technical Inspections
- LMS Best Practices Consulting





# 24/7 Technical Support

- Chat
- Phone
- Email
- Help Center





# **Professional Development & Training**

# Training Resources

- Live trainer-led online sessions
- Customized on-campus sessions
- Automated on-demand tutorials

The screenshot displays the Learning House website interface. At the top left is the Learning House logo with the tagline "Your Online Education Partner". To the right are social media icons for Twitter, Facebook, LinkedIn, and YouTube. Below the logo is a banner for "Professional Development" featuring a photo of hands on a laptop. The banner text states: "The Learning House, Inc. provides professional development opportunities and resources for online instructors, course writers, and program administrators at partner institutions. Our goal is to create quality online educational experiences for both students and faculty."

Below the banner is a navigation bar with four main categories: "Course Design" (Explore strategies for creating quality online courses), "Course Delivery" (Extend skills in facilitating engaging online courses), "Technical Training" (Learn how to maximize technology using an LMS), and "Faculty Resources" (Stay informed with our library of multimedia resources). Each category has a "View Courses" link.

The main content area is divided into three sections: "Highlights" (featuring a video player for "15 Online Degrees for the Future" and a list of webinars), "Upcoming Terms" (with a "Register" button and a list of dates from June 22 to October 26), and a "HELP CENTER" sidebar on the right. The sidebar includes "How can we help you?" with links for "Knowledgebase", "Chat", "Email", and "Phone", and a "NAVIGATION" section with a "Home" link.

# HCC Online Strategic Initiatives

- Scheduled Course Development Projects
  - 39 “New” or “Update” Courses (Sp15-Fa15)
- Reach 3+ Quality Review Score as a Minimum Standard for All Courses
- Offer Annual On-Site Training
- Offer Annual Webinar Training



**Marketing**

# What we do



**Fall 2015**

**YOU'RE COVERED WITH HCC ONLINE.**

*From here, you can see anywhere!*

Finishing your degree around a busy schedule? Last class not offered on your campus? Simply prefer working from home?

Complete one class, transferable general education courses, or a degree program **ON YOUR TURF, ON YOUR TIME.**

**Tuition:**  
2015-2016 Tuition & Fees:  
\$123.00 per credit hour\* (in-state students)  
\$149.00 per credit hour\* (out-of-state students)  
\$261.00 per credit hour\* (international students)  
\*Tuition pricing is subject to change.

**Books:**  
Visit <https://online.highlandcc.edu> to purchase books and course materials for your online classes. Students are responsible for the cost of textbooks.

**Due Dates:**  
Official transcripts for degree seeking students required prior to enrollment. Prerequisite verification due within 30 days of enrolling (final check will be August 18). Payment due by August 20. See Important Dates for details.

**Contact Robbyn Ireland, Online Assistant, at**  
[hcconline@highlandcc.edu](mailto:hcconline@highlandcc.edu) | 785.442.6129

**Registration:**  
New students go to <http://online.highlandcc.edu> and follow the admissions instructions.

Current and former students should log in to their MyHCC account to register for classes.

All courses require a minimum 2.0 GPA.

**Credit Load:**  
Students may take up to 6 credit hours per semester. Students may also take up to 8 credit hours per semester.



**Earn a Certificate or Associate Degree in Risk Management**  
on your turf, on your time with HCC Online

**Fall 2015 Courses (3 credit hours each)**

- RM 100# Security & Loss Prevention
- RM 110# Risk Assessment
- RM 111# Investigations in the Workplace
- RM 114# Risk Control
- RM 116# Safety I
- RM 20# Risk Finance
- RM 202# Risk Communication

**Course Cost: \$369.00 (per course for KS Residents)**  
#High school students can enroll in this course tuition free!  
\*Course prerequisite required.  
All students are responsible for the purchase of course textbooks.

#Kansas Senate Bill 155 authorizes HCC to waive the cost of tuition for high school students who meet KS residency requirements for technical course.

**Program information:**  
HCC's Risk Management degree offers students the knowledge, concepts, activities and applications, which reinforce the four primary management functions of planning, organizing, controlling and leading. Emphasis is on identifying and assessing a risk and determining ways of controlling, minimizing, reducing, and/or avoiding the risk. Regardless of the industry, companies have to be prepared to deal with risk factors at all times. Students will be able to complete the HCC Associate in Applied Science (AAS) in Risk Management in two years (four semesters) with coursework available online.

**FINISHING YOUR DEGREE AROUND A BUSY SCHEDULE? YOU'RE COVERED WITH HCC ONLINE**

*From here, you can see anywhere!*

**For more information**  
Robbyn Ireland | Online Assistant  
[hcconline@highlandcc.edu](mailto:hcconline@highlandcc.edu) | 785.442.6129



**Q&A**



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# Thank You!

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